

STUDIO POLICIES

ACCOMPANYING GUESTS

Due to limited seating, please limit accompanying guests unless they have a scheduled appointment. All accompanying guests are expected to wait in the designated wait area.

CELL PHONE POLICY

As a courtesy to all guest, please be sure your cell phone is placed on silent at all times while within the studio.

CHILD SAFETY POLICY

Children are only permitted in the studio while receiving service. For safety reasons, no child under the age of 16 may accompany you while you are receiving a service. We do not have the facilities to care for children. We love children, and we hope you understand, we cannot assure their safety in a professional environment. We also do not want to compromise the relaxation of our guests. Your understanding is greatly appreciated.

FOR YOUR PROTECTION

We regret that we cannot be held responsible for loss or damage to personal items. Please keep all personal items with you at all times during your visit.

LATE PENALTY

A late fee of \$10.00 will be charged after 10 minutes of delay when a client is late for the scheduled time, or if scheduled makeup exceeds allotted time because of client delays. Please try to limit all calls, unnecessary movements, conversations and other distractions while in the Artist chair. After 15 minutes late, appointments are subject to cancellation.

NO SMOKING

To ensure a healthful environment for all our clients and guests we uphold a no smoking policy.

PAYMENT POLICY

We accept all major credit cards, cashier's check and cash for payment. No personal checks are accepted.

PRICES

All prices are subject to change without notice.

SUGGESTIONS

We are always open to yours. Please let us know how we may better serve you.

TIMELY ARRIVAL

Please arrive 10 minutes prior to your appointment time. If you are late, we will do our best to accommodate you, however we cannot guarantee the full length of the service.

RIGHT OF REFUSAL

We reserve the right to refuse to sell to any individuals or business at any time and for any reason. Also, due to high levels of credit card fraud, we reserve the right to reject any order at any time that we deem suspicious.